

MaXview

by NORANDEX

LIMITED LIFETIME WARRANTY NON-PRORATED TRANSFERABLE

NORANDEX BUILDING PRODUCTS WARRANTIES

Its windows and doors are free from material defects in manufacture, and will not peel, corrode, rot, warp, blister or flake.

The limited warranty period for windows and doors shall be for the lifetime of the original purchaser. This limited warranty is transferable. In the event of transfer, the warranty period for the windows and doors shall be for ten (10) years after the original date of manufacture and the period for insulating glass units shall be five (5) years after the date of manufacture.

Norandex will repair or replace, at its option, of any part that is proven defective due to manufacturing excluding normal wear and tear after inspection by United Window. In order to obtain performance of this limited warranty, contact the dealer where you purchased the product or ship the product prepaid, along with proof of purchase to United Window and Door Manufacturing, 24-36 Fadem Road, Springfield, NJ 07081.

The repair or replaced product will be returned to you at your expense. Norandex will bear no other expense such as labor costs of any kind, freight, removal or installation. This is the exclusive remedy available for any and all warranty and other claims.

Windows and Doors in Residential Applications:

The limited warranty period for Insulated glass units in single family residential dwelling, shall be for 25 years for the original purchaser, Ten (10) years for all architectural shapes. This limited warranty is transferrable. In the event of transfer, the warranty period for windows and doors, excluding architectural shapes and laminated glass, shall be ten (10) years after the original date of manufacture and the period for insulating glass units and hardware shall be five (5) years after the date of manufacture.

Windows and Doors in Commercial Applications:

The limited warranty period for insulated glass units in a building operated as a multi-family dwelling or used for commercial purposes or rental properties such as schools, houses of worship, apartment complexes, government-owned structures, office buildings, etc., shall be ten (10) years to the Original Purchaser Five (5) years for all architectural shapes and Laminated glass from the date of manufacture.

Screens - Residential:

Double-Lifetime – The product's screen frame is warranted to the Residential Warranty Holder against peeling, flaking, blistering and corrosion for the warranty period. If such defects occur, Norandex will ship via common carrier replacement screens at no charge to the Residential Warranty Holder.

This limited warranty for screens does not cover:

- Screen material damage caused by domestic or wild animals
- Bent screen frames due to improper installation or removal
- Installation and the cost of labor for screen replacement
- Torn or ripped screens for any cause whatsoever
- Any matter stated in "WHAT IS NOT COVERED BY THIS LIMITED WARRANTY"

Blinds Between the Insulated Glass - Residential:

The limited warranty period for insulated glass units with blinds between the IGU in a single family residential dwelling shall be for Ten (10) years to the Original Purchaser from the date of manufacture.

Blinds Between the Insulated Glass - Commercial:

The limited warranty period for insulated glass units with blinds between the IGU in a building operated as a multi-family dwelling or used for commercial purposes or rental properties such as schools, houses of worship, apartment complexes, government-owned structures, office buildings, etc., shall be five(5) years to the Original Purchaser from the date of manufacture.

Limited Warranty for Exterior/Interior Finish Coextrusion/Acrylic, Coatings, Laminates & Paint

The color finish on the exterior components (frame, sash, panels, sills and grilles) on Norandex vinyl residential window and/or patio door products is warranted to the Original Purchaser to be free from manufacturing defects resulting in color fade greater than 6 delta E* (when measured in accordance with ASTM 2244) loss of adhesion for a period of ten (10) years for residential and Five (5) for commercial from the date of manufacture.

*Technical measurement of color fade

This limited warranty for exterior/interior finish does not cover:

Any alteration or painting to the finish
Minor scratches or minor visual imperfections that fall within the manufacturing tolerances.
Damage that occurs to the finish after delivery, arising during handling, storage or during installation.
Minor damage or scratching to the finish due to normal operation of the product.
Natural environmental conditions from substantial exposure to sun, salt spray or airborne pollutants or chemicals or acidic brick wash

*If needed a touch up kit is available for purchase

Recommendations for cleaning Exterior/Interior Finishes:

Wash using warm soapy water for interior or a mild detergent (if necessary) for exterior and a soft cloth. Always test a small area to ensure compatibility of cleaning product with the finished surface. Do not use liquid grease remover, strong soaps or cleaners containing bleach or alcohol based products.

*Never use sharp instruments or abrasive pads to clean the glass. Do not clean with a high-pressure washer. The extreme spray pressure could compromise the glazing of the Insulated Glass Unit.

What is NOT Covered by This Limited Warranty

- Normal wear and tear
- The improper installation of the product.
- The improper application or use of the product.
- The occurrence of accidents, vandalism, fire, floods, acts of God including, but not limited to, earthquakes and hurricanes.
- Any modification or alteration to the product.
- The failure to perform reasonable and necessary maintenance on the product.
- The neglect, abuse, improper handling and/or improper storage of the product.
- Exposure of the product to excessive heat and/or cold beyond naturally occurring conditions.
- Stresses caused by building defects or settlement or movement of the structure in which the product is installed.
- The application of harmful cleaning solutions or products including, but not limited to, acetone, petroleum products or abrasive compounds.
- Misalignment of external and internal grids of 1 /8" or less from appropriate position.
- Slight fading and/or color variations caused by normal aging or weathering.
- The rusting or corrosion of non-vinyl products or components
- Installation of the product or products outside of the 48 contiguous United States.
- Glass breakage, blemishes, scratches, or other imperfections allowable for Quality 3 glass per ASTM C 1036; or reflection of solar energy off the product
- Glass or frame damage caused by others (e.g., brick wash, sanding or improper washing, chemicals, or airborne pollutants such as salt or acid rain)
- Norandex is not responsible for any color variation in the glass.
- Norandex reserves the right to make changes or discontinue the product.

Windows do not cause condensation: condensation on the glass surface is a natural result of excess moisture in the house and does not indicate a defective product. To reduce and control excess humidity, follow these simple suggestions:

- Ventilate the interior of your home by opening windows and doors periodically to allow interior moisture to escape.
- Open window coverings to allow the moisture trapped to escape.
- Use ceiling fans to circulate the air
- Install a dehumidifier
- Be sure that attic or basement crawl space louvers are open
- Be sure that clothes dryer and all gas burners are vented to the outside

Water in track is normal:

Our windows and door products are designed with a built-in drainage system. It drains away rainwater that may accumulate in the sill.

It is normal for rain to accumulate in the sill or track area of windows & doors
It is important to keep the sill or track area clean of debris and that the weep holes are kept open for proper drainage.

Convection vs Drafts:

Convection is a process often misunderstood and thought to be the same thing as drafty window. Window convection is when warm air flows up against the cooler surface of a window and forces colder air away from the surface. The colder air sinks towards the ground, and the warmer air moves towards the window surface. This air movement cycle can feel a lot like a draft.

FOR YOUR RECORDS:

In order to file a warranty claim you will need the order number. This is located on a sticker on your window:

*See sample label below with order number circled



After locating label, please record order number below:

Some states do not allow limitations on how long an implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. These warranties give you specific legal rights and you may also have other rights which vary from state to state.

THIS WARRANTY IS IN LIEU OF ALL OTHER GUARANTEES AND WARRANTIES, EXPRESS OR IMPLIED. NORANDEX MAKES NO OTHER EXPRESS OR IMPLIED REPRESENTATION OR WARRANTY OF ANY KIND, WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, OR ANY OTHER MATTER. UNITED WINDOW SHALL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.



MAXVIEW NON-TRANSFERABLE LIMITED LIFETIME GLASS BREAKAGE WARRANTY

NORANDEX BUILDING PRODUCTS WARRANTIES

Norandex Building Products (Norandex) extends this warranty to the original single family homeowner identified in this warranty ("Certificate") and the attached Warranty Registration Card. Subject to the terms and conditions put forth in this Certificate, Norandex makes the following warranties to the original single-family homeowner regarding the insulated glass panels, that are manufactured for Norandex by United Window & Door Manufacturing, Inc. installed at the property identified in this certificate and Warranty Registration Card.

Should a panel of insulated glass, that are manufactured for Norandex by United Window & Door Manufacturing, Inc. installed in one of its windows registered with Norandex suffer glass breakage for as long as you own your home, Norandex will furnish a replacement panel at no charge. Panel defined as: insulated glass unit only.

This warranty is limited to the replacement of insulated glass panels and does not cover or include any labor costs. Norandex will not be responsible for any costs incurred in the removal or reinstallation of the glass panels.

What is NOT covered by this Limited Glass Breakage Warranty

- Glass Panels greater than 240 Linear Inches
- Glass Panels with Blinds
- Glass Panels with Tempered or Laminated Glass
- Glass Panels for Architectural shapes & Garden Windows
- Glass Panels with specialty grids
- Glass Panels with custom lowE coatings

Additionally, this warranty does not cover damages resulting from fire, flood, earthquake, lightning, ice, windstorms, hail or other acts of God.

The warranties stated in this certificate are the only expressed warranties extended by Norandex in connection with glass breakage. This warranty is in lieu of all other guarantees and warranties, expressed or implied. Norandex makes no other express or implied representations or warranty of any kind, whether as to merchantability, fitness for a particular purpose or use, or any other matter. Norandex shall not be responsible for any consequential or incidental damages.

YOU MUST REGISTER YOUR WINDOWS AND PROVIDE THE ORDER NUMBER TO ACTIVATE WARRANTY

In order to activate this warranty, you must register your windows within 30 days of the original purchase by completing the card below and returning it to United Window and Door Manufacturing. This warranty is limited to the original single-family homeowner and is not transferable.

Any Claim must include the homeowners name, address, date of installation and a copy of this certificate. Additionally, the homeowner must provide Proof of Purchase for each covered window. In order to qualify for the warranty coverage, the homeowner must submit claim within thirty (30) days of the date of the glass breakage if first discovered.