

Claim Number:  
(OFFICE USE ONLY)



EXTERIOR PRODUCTS FOR YOUR HOME

# WINDOW WARRANTY CLAIM FORM

Submitted By: Homeowner Installer Dealer

Please be advised, this warranty covers glass or parts only. No labor is provided under your warranty.

## HOMEOWNER INFORMATION

\* Date: \_\_\_\_\_ \* Homeowner Name: \_\_\_\_\_  
\* Phone #: \_\_\_\_\_ \* City/State: \_\_\_\_\_ \* Zip: \_\_\_\_\_  
\* Email: \_\_\_\_\_ \* Address: \_\_\_\_\_

## WINDOW INFORMATION

\* Purchase Date: \_\_\_\_\_ Please use the date shown on your window sticker. (If you need help locating your window sticker please reference the diagram in the bottom right corner of this form)  
\* Number of Windows that are defective: \_\_\_\_\_ (If more than one please fill out the second page for each additional window problem)

## WINDOW ISSUE #1

\* Order Number: \_\_\_\_\_ \* Description of Issue & when you first noticed the problem: \_\_\_\_\_

### \* Required Attachments:

- Picture of window sticker
- Close up picture of the problem
- Picture of whole window

### \* Please choose: (inside looking out)



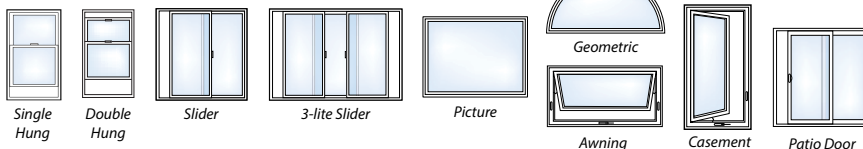
### Category:

- Glass
- Screens
- Grids
- Hardware
- Sash/Frame
- Other

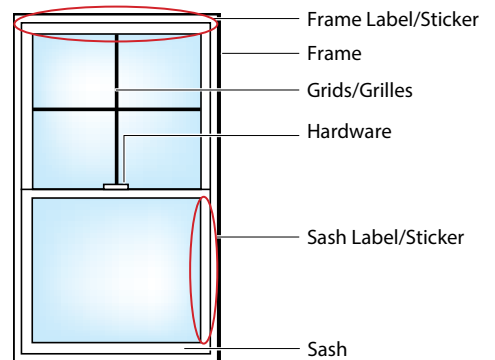
### Window/Door Style:

- Double Hung
- Sliding
- Awning
- Single Hung
- Picture
- Sliding Patio Door
- Casement
- Geometric
- Other

### Diagram For Reference:



### Diagram For Reference:



## WINDOW ISSUE #2

Order Number: \_\_\_\_\_ Description of issue & when you first noticed the problem:

### Required Attachments:

Picture of window sticker

Close up picture of the problem

Picture of complete window

Please choose: (inside looking out)    Top Sash    Bottom Sash    Left Sash    Right Sash    N/A

Category:    Glass    Grids    Sash/Frame    Screens    Hardware    Other

Style:    Double Hung    Single Hung    Casement    Sliding    Picture    Geometric    Awning    Patio Door

## WINDOW ISSUE #3

Order Number: \_\_\_\_\_ Description of Issue & when you first noticed the problem:

### Required Attachments:

Picture of window sticker

Close up picture of the problem

Picture of complete window

Please choose: (inside looking out)    Top Sash    Bottom Sash    Left Sash    Right Sash    N/A

Category:    Glass    Grids    Sash/Frame    Screens    Hardware    Other

Style:    Double Hung    Single Hung    Casement    Sliding    Picture    Geometric    Awning    Patio Door

## WINDOW ISSUE #4

Order Number: \_\_\_\_\_ Description of Issue & when you first noticed the problem:

### Required Attachments:

Picture of window sticker

Close up picture of the problem

Picture of complete window

Please choose: (inside looking out)    Top Sash    Bottom Sash    Left Sash    Right Sash    N/A

Category:    Glass    Grids    Sash/Frame    Screens    Hardware    Other

Style:    Double Hung    Single Hung    Casement    Sliding    Picture    Geometric    Awning    Patio Door

**Click [SUBMIT FORM](#) or Mail/Email to:  
Questions? Call 1-800-528-0942**

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